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CARMEL STEVENS and LADALE  
JACKSON, individually and on behalf  
of all similarly situated

UNITED STATES OF DISTRICT COURT  
CENTRAL DISTRICT OF CALIFORNIA

CARMEL STEVENS and LADALE JACKSON, individually and on behalf of all similarly situated,

**Plaintiffs,**

VS.

STATE FARM MUTUAL, INC.;  
STATE FARM GENERAL  
INCORPORATED; STATE FARM  
LIFE INSURANCE COMPANY;  
and DOES 1 through 50, inclusive.

## Defendants.

CASE NO.: 2:22-cv-06362 FLA (MAAx)

**PLAINTIFFS' OPPOSITION TO  
DEFENDANTS' MOTION TO  
DISMISS**

(Los Angeles Superior Court Case No.  
22STCV21865)

Hearing Date: January 20, 2023

Time: 1:30 p.m.

Courtroom: 6B

Action Filed: July 6, 2022

Trial Date: None Set

1 COMES NOW Plaintiffs CARMEL STEVENS and LADALE JACKSON,  
2 individually and on behalf of all similarly situated, by and through their counsel of  
3 record, and hereby submits their Opposition to Defendants' Motion to Dismiss  
4 Plaintiff's Class Action Complaint. This Opposition is based on all files and records  
5 of this case, the attached Memorandum of Points and Authorities, and any and all  
6 such other evidence as may be presented at the hearing on this matter.

7  
8 Dated: December 30, 2022

Respectfully submitted,

9 **DOUGLAS / HICKS LAW, APC**

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11 By: /s/ Jamon R. Hicks

12 JAMON R. HICKS, ESQ.

13 Attorneys for Plaintiff

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**MEMORANDUM OF POINTS AND AUTHORITIES**

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**I. INTRODUCTION**

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 Plaintiffs Carmel Stevens and Ladale Jackson (“Plaintiffs”) bring this action  
 4 against Defendants State Farm Mutual, Inc., State Farm General Incorporated, and  
 5 State Farm Life Insurance Company (collectively “Defendants” or “State Farm”) on  
 6 behalf of themselves and all others similarly situated, based on State Farm’s usage of  
 7 the Mayo Clinic’s formula for calculating estimated Glomerular Filtration Rate  
 8 (eGFR), which is known to result in lower scores of kidney functioning for African-  
 9 American patients. Plaintiffs allege that State Farm knew that deficiencies in the  
 10 Mayo Clinic’s formula made it discriminatory towards African-Americans and chose  
 11 to use it anyway, resulting in arbitrarily high premium payments for African-  
 12 American policy holders. Plaintiffs therefore bring this class action complaint for  
 13 unfair business practices, negligence, and violations of the Unruh Civil Rights Act  
 14 and California Insurance Code.

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**II. MOTION TO DISMISS STANDARD**

16  
 Federal Rule of Civil Procedure 8 requires a “short and plain statement of the  
 17 claim showing that the pleader is entitled to relief,” in order to “give the defendant  
 18 fair notice of what the... claim is and the grounds upon which it rests.” Fed. R. Civ.  
 19 P. 8; *Conley v. Gibson*, 355 U.S. 41, 47 (1957); *Bell Atl. Corp. v. Twombly*, 550 U.S.  
 20 544, 555 (2007); *Erickson v. Pardus*, 551 U.S. 89 (2007). When considering a Rule  
 21 12(b)(6) motion to dismiss for failure to state a claim, the court “must accept all  
 22 factual allegations of the complaint as true and draw all reasonable inferences in favor  
 23 of the non-moving party.” *LSO, Ltd. v. Stroh*, 205 F.3d 1146, 1150 n. 2 (9th Cir.  
 24 2000) (internal citations omitted).

25  
 The analysis and purpose of a Rule 12(b)(6) motion to dismiss for failure to  
 26 state a claim is to test the legal sufficiency of a complaint. *Navarro v. Block*, 250 F.3d  
 27

1 729, 732 (9th Cir. 2001). A claim may be dismissed only if “it appears beyond doubt  
 2 that the plaintiff can prove no set of facts in support of his claim which would entitle  
 3 him to relief.” *Conley*, 355 U.S. at 45-46; *Cahill v. Liberty Mut. Ins. Co.*, 80 F.3d  
 4 336, 338 (9th Cir. 1996). Dismissal is only proper “where there is no cognizable legal  
 5 theory or an absence of sufficient facts alleged to support a cognizable legal theory.”  
 6 *Balistreri v. Pacifica Police Dept.*, 901 F.2d 696, 699 (9th Cir. 1988).

7 **III. DEFENDANTS CHOSE TO USE MAYO CLINIC’S eGFR EQUATION  
 8 KNOWING THAT IT PRODUCES DISCRIMINATORY RESULTS**

9 Plaintiffs allege that State Farm evaluates the kidney function of life insurance  
 10 applicants using the Mayo Clinic’s formula for estimated glomerular filtration  
 11 (eGFR) rates. However, as stated in Plaintiffs’ complaint, “...national and  
 12 international organizations recommend that clinicians use *estimating* equations for  
 13 glomerular filtration rate (eGFR) to assess kidney function and that clinical  
 14 laboratories report eGFR whenever someone orders measurement of serum  
 15 creatinine... **The major limitation of the Mayo Clinic eGFR equation is that it is  
 16 not representative of the general population, as elderly and African-American  
 17 persons were underrepresented in this study.**” Dkt. 32 (“FAC”) ¶¶ 76,77. An  
 18 equitable eGFR evaluation “would require testing in an independent population  
 19 before any statement could be made about its potential for use in clinical practice.  
 20 Ideally, the population should include many individuals who vary widely with regard  
 21 to age, race, ethnicity, body composition, risk factors for chronic kidney disease, and  
 22 types of chronic kidney disease.” FAC ¶ 78.

23 Plaintiffs allege that this information about the deficiencies in the Mayo Clinic  
 24 formula was known to Defendants at the time they chose to use it in determining  
 25 Plaintiffs’ premium payments. It is this intentional choice to use the Mayo Clinic  
 26 formula in spite of these deficiencies, that Defendants knew or should have known  
 27 would have a discriminatory effect (i.e. higher premium payments on the basis of  
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1 race) on African-American policy holders, that violated California laws (i.e. the  
 2 Unruh Civil Rights Act and California Insurance Code).

3 **IV. LEGAL ARGUMENT**

4 **A. Plaintiffs Have Stated A Claim For Violation Of The Unruh Civil  
 5 Rights Act**

6 California's Unruh Civil Rights Act prohibits arbitrary discrimination by  
 7 businesses on the basis of specified classifications, including race. As Plaintiffs state  
 8 in their complaint, "The objective of the Unruh Civil Rights Act is to prohibit  
 9 businesses from engaging in unreasonable, arbitrary or invidious discrimination. The  
 10 Unruh Civil Rights Act applies not merely in situations where businesses exclude  
 11 individuals altogether, but where treatment is unequal." FAC ¶ 69. Plaintiffs allege  
 12 that Defendants' use of the Mayo Clinic's eGFR formula, which they knew or should  
 13 have known arbitrarily resulted in lower kidney function levels for African-American  
 14 policy holders (and thus resulted in those policy holders being charged higher  
 15 premiums for life insurance policies), violates the Unruh Act because it was an  
 16 intentional choice that resulted in unequal treatment of these African-American  
 17 policy holders.

18 Defendants argue that Plaintiff's Unruh Act claim fails because Plaintiffs have  
 19 not alleged that State Farm acted "with the specific intent to accomplish  
 20 discrimination." *Martinez v. Cot'n Wash, Inc.*, 81 Cal. App. 5th 1026, 1036 (2022).  
 21 However, Plaintiffs allege that Defendants' choice to use the Mayo Clinic's formula  
 22 constitutes intentional discrimination: "The Mayo Clinic eGFR equation was first  
 23 reported in December of 2004. The major limitation for this equation is that it is not  
 24 representative of the general population. Importantly, elderly and African-American  
 25 persons were underrepresented in this study - for example there were only 7 (1%)  
 26 African American participants in this study..." FAC ¶ 77. Instead, "[p]roper  
 27 evaluation of this equation would require testing in an independent population before  
 28 any statement could be made about its potential for use in clinical practice. Ideally,

1 the population should include many individuals who vary widely with regard to age,  
 2 race, ethnicity, body composition, risk factors for chronic kidney disease, and types  
 3 of chronic kidney disease.” FAC ¶ 78. For these reasons, the Mayo Clinic formula is  
 4 no longer routinely used or even recommended in the medical community. FAC ¶ 79.

5 As explained above, Plaintiffs are informed and believe that Defendants knew  
 6 African-Americans were under-represented in the Mayo Clinic’s formula, and that  
 7 the formula would have a directly negative and discriminatory result on African-  
 8 American policy holders, and chose to use it anyway. It is this choice, Plaintiffs  
 9 allege, that constitutes intentional discrimination and thus a violation the Unruh Civil  
 10 Rights Act.

## 11 **B. Plaintiffs Have Stated A Claim For Negligence**

12 Plaintiffs allege that State Farm owed Plaintiffs a duty as customers and life  
 13 insurance policy holders. As explained above, Plaintiffs allege that the Mayo Clinic’s  
 14 eGFR equation is no longer recommended in the medical community, and no longer  
 15 routinely used in clinical practice, and that two other equations – the Modification of  
 16 Diet in Renal Disease (MDRD, published in 1999) and the Chronic Kidney Disease  
 17 Epidemiology (CKD-EPI, published in 2009) – are now more widely used and  
 18 recommended. FAC ¶ 79. Still, Plaintiffs are informed and believe that Defendants  
 19 have used the Mayo Clinic’s eGFR equation since 2014 and continue to do so, despite  
 20 their knowledge that the equation does not produce equitable results for African-  
 21 American policy holders. Plaintiffs allege that Defendants’ failure “to consider using  
 22 equations that were widely recommended in the medical field” and failure to research  
 23 “which formula was the most fair and equitable” was negligent. FAC ¶ 80. Because  
 24 of Defendants’ failures, Plaintiffs and those similarly situated were forced to  
 25 arbitrarily pay higher insurance premiums.

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## 1. Plaintiffs Should Be Granted Leave To Amend To Allege More Facts Regarding Non-Economic Damages

Defendants further argue that the “economic loss rule,” which states that a plaintiff cannot bring a tort action based on “purely economic losses,” bars Plaintiffs’ claim for negligence, and that Plaintiffs have alleged no facts showing that Defendants’ negligence caused them any harm, let alone non-economic harm. However, Plaintiffs have alleged that Defendants’ use of the Mayo Clinic formula to calculate eGFR was negligent, and that it harmed Plaintiffs by, first, resulting in a lower eGFR score. A lower eGFR score not only inflated Plaintiffs’ premiums, but also caused Plaintiffs concern for their health, as it indicated lower kidney functioning . FAC ¶ 21. While Plaintiff Stevens’ eGFR score, for example, was calculated to be lower, resulting in a higher premium, Plaintiffs are informed and believe that there were also potential African-American policy holders who were denied coverage at all based on a below-threshold eGFR score, resulting in mental and emotional distress. Plaintiffs respectfully request that they be granted leave to amend their complaint to allege these additional facts.<sup>1</sup>

2. The holding in *Levine v. Blue Shield of California* is not applicable to this case

Defendants rely on *Levine v. Blue Shield of California*, 189 Cal.App.4th 1117 (2010) for their contention that a court cannot impose a tort duty of care on an insurer's calculation of insurance premiums. However, the plaintiffs' allegations in *Levine* are substantially different from Plaintiffs' claims here. In *Levine*, the plaintiffs (husband and wife) filed a class action complaint for fraudulent concealment, negligent misrepresentation, breach of the implied covenant of good faith and fair dealing, unjust enrichment, and unfair competition. Plaintiffs contended that Blue

<sup>1</sup> A district court should provide leave to amend unless it is clear that a complaint could not be saved by *any* amendment. See *Mueller v. Auker*, 700 F.3d 1180, 1191 (9th Cir. 2012) (emphasis added) (internal citations omitted).

1 Shield had a duty to disclose to them that their monthly health care premiums would  
 2 have been lower if they had structured their coverage differently. Blue Shield claimed  
 3 that they had no duty to disclose information concerning how the plaintiffs could  
 4 have structured their coverage so as to lower their monthly premiums. Citing  
 5 *California Service Station*, the court agreed that Defendant owed the plaintiffs no  
 6 “special duty” in “negotiating the price of an insurance contract,” as “a person’s  
 7 initial decision to obtain insurance and an insurer’s decision to offer coverage  
 8 generally should be governed by traditional standards of freedom to contract.”  
 9 *Levine*, 189 Cal.App.4th at 1129.

10 The holding in *Levine* is not applicable here, as Plaintiffs are not alleging that  
 11 State Farm owed them a duty to disclose anything about how their premiums were  
 12 calculated, or a duty to disclose the lowest possible price they would accept for  
 13 providing Plaintiffs with coverage. Plaintiffs are instead alleging that State Farm had  
 14 a duty to use an eGFR formula that produces non-discriminatory results so that  
 15 Plaintiffs and other African-American policy holders were not arbitrarily charged  
 16 higher premiums. While the *Levine* plaintiffs contend that their insurer failed to  
 17 provide them with information that would assist the Plaintiffs themselves in making  
 18 choices about their own coverage, Plaintiffs here contend that State Farm owed them  
 19 a duty to not calculate their premiums in an arbitrary and discriminatory manner.

20 Defendants also rely on *Long Beach Mem'l Med. Ctr. v. Kaiser Found. Health*  
 21 *Plan, Inc.*, 71 Cal.App.5th 323 (2021) for their contention that they had no duty to  
 22 Plaintiffs to “use a ‘reasonable’ process to set premiums.” (Motion p. 17) The court  
 23 in *Long Beach* held that health insurers do not owe a duty to reimburse hospitals for  
 24 the “reasonable” value of emergency services, but Plaintiffs do not contend that  
 25 Defendants owed them a duty of reasonableness. Rather, Plaintiffs contend that State  
 26 Farm owed them a duty to not unlawfully discriminate against African-American  
 27 policy holders, specifically in the calculation of their life insurance premiums.

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### **3. Plaintiffs Have Stated A Claim For Violation of California Insurance Code Section 10140**

Insurance Code Section 10140 makes it unlawful for a life or disability insurer to fail or refuse to accept an insurance application for that insurance, to refuse to issue a policy to, **or to charge a higher rate or premium to an individual** or to cancel insurance on conditions less favorable than those applied to all individuals in comparable cases **on the basis of the individual's race, color, religion, national origin, ancestry, sexual orientation, or genetic characteristic**. FAC ¶ 84. Plaintiffs allege that by continuing to use the outdated and inequitable Mayo Clinic eGFR formula, which results in African-American policy holders being charged higher insurance premiums, Defendants violated Section 10140.

As they argue in relation to Plaintiffs' Unruh cause of action, Defendants argue that Plaintiffs have not plead intentional discrimination as required by Section 10140. Defendants contend that because the California Insurance Code requires life insurers to evaluate life insurance applications using race-neutral criteria, State Farm was unable to take applicants' race into consideration at all when determining insurance premiums and thus has not done engaged in any unlawful business practice. However, Plaintiffs allege that because Defendants knew that the use of the Mayo Clinic's formula had a direct negative effect on African-American policy holders and still made the choice to use it. Again, it is this intentional choice to use this formula in spite of these deficiencies, that Defendants knew or should have known would have a discriminatory effect (i.e. higher premium payments on the basis of race) on African-American policy holders, that demonstrated an intent to discriminate.

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## **C. Plaintiffs Have Alleged Sufficiently Unlawful Conduct To State A UCL Claim**

California Business and Professions Code § 17200 prohibits “any unlawful... business act or practice.” Plaintiffs allege that State Farm discriminated against them and other African-American life insurance holders by using the Mayo Clinic’s eGFR formula, which is not the most equitable formula and results in lower eGFR scores and thus higher premiums for African-American policy holders. Plaintiffs further allege that State Farm knew they were using a discriminatory formula, and knew of the detrimental effects the use of that formula would have on African-American policy holders. In continuing to use the Mayo Clinic eGFR formula despite this knowledge, Plaintiffs allege that State Farm violated § 17200.

As alleged in Plaintiffs' complaint, two other equations, the Modification of Diet in Renal Disease (MDRD, published in 1999) and Chronic Kidney Disease Epidemiology (CKD-EPI, published in 2009), are now more widely used and recommended in calculating eGFR, as they produce more equitable results for African-American patients. FAC ¶ 79. Plaintiffs allege that, "At the time Defendants decided to rely upon the Mayo Clinic formula to equate eGFR they knew or reasonably should have known of the limitations in this study," (FAC ¶ 79) because there were more equitable race-neutral formulas that Defendants could have used, and because they failed to use one of those formulas despite knowing the discriminatory effect that the Mayo Clinic's formula had on African-American policy holders' eGFR scores, Defendants engaged in unlawfully discriminatory business practices.

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## **V. CONCLUSION**

For the reasons set forth below, Defendants' Motion should be denied. In the alternative, Plaintiffs respectfully request leave to amend their Complaint to cure any deficiencies identified by the Court.

Respectfully Submitted,

Dated: December 30, 2022

**DOUGLAS / HICKS LAW, APC**

By: /s/ *Jamon R. Hicks*

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Attorney for Plaintiffs

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